**ASHISH ITWARE**

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**Address**: **Thane, Mumbai.**

**Experience Summary:**

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| * Over **2.9** years of IT experience in .Net, Word VBA, RPA. * Currently working as **Associate Consultant** at **Capgemini Technology Services India Limited** (Mumbai) since Nov 2014 to till date. * Working on RPA tool Automation Anywhere & Microsoft Technologies ASP.Net, C#, SQL Server 2005/2008, Word VBA, Excel VBA. * Modified existing software to correct errors, upgrade interfaces and improve performance. * Worked closely with clients to establish problem specifications and system designs. * Prepared detailed technical design specifications for programs. |

**Technology Summary:**

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| RPA Tool | **Automation Anywhere** |
| Programming Languages | **VB6, C#, ASP.NET 3.5.** |
| Databases | **MS SQL Server 2005/2008** |
| Tools | **Visual Studio 2010, Visual Basics for Application.** |
| Operating System | **Windows 2008 Server, Windows 7.** |

**Career Profile:**

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| Dates | Organization | Role |
| Nov 2014 – Till Date | **CapgeminiTechnology Services India Limited (**Vikhroli**)** | **Associate Consultant** |

**Experience Profile:**

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| Project / Client | **Capgemini** **Lloyd’s Register** Lloyd’s Register (LR) is a global engineering, technical and business services organization wholly owned by the Lloyd’s Register Foundation, a UK charity dedicated to research and education in science and engineering. Founded in 1760 as a marine classification society, operating across many industry sectors such as Energy, Marine, LRQA, Rail, and Consulting. |
| Period | **Nov 2014 – Apr 2015** |
| Description | There are various Lloyd’s Register Rail and Energy & Marine applications like   **1. PRIDE: -** a) This is website use for the project management.  b) Components: - Website (Internal) (C#.Net) and SQL server 2008.  **2. Virgin/Northern: -** a) This application is used by LR-Rail for auditing the trains and station  defects.  b) User manages the auditing reports and images on this website.  c) Components: - Website (C#.Net), Desktop   Application (C#.Net) and SQL server 2008. |
| **May 2015 – Till Date** |
| **3.LRForms2:-**  a) Custom based Desktop application used by more than 10,000 users and it is developed in VBA.  b) It contains around 1400 templates developed using VBA(Macros) these templates are used for Marine related survey by surveyors. The updated/amended templates will be packaged and released in every alternate week in production.  c) Components:- VBA , Macros, MS Access. |
| **Jan 2017 – Till Date** |
| Created tasks and bots for various processes to provide an easier way of handling repetitive tasks.  **Tasks performed using below concepts:**  **Excel Automation.**  **Email Automation.**  **Smart/Web/Screen recording.**  **Database Automation.**  **Surface Automation.**  **Data extraction from source such as database,**  **PDF file ,Text file, CSV file and processing it to the destination.**  **4,CRE Aotomaton:-**  CRE is a Review, Quoting and data entry process where the information will come from the List Enrollment and PDF Applications. The aim of this project is automate the process and provide significant reduction in FTE, quicker TAT and higher accuracy. The List Enrollment will be converted into XML with Robotic Automation. Focused to automate the review using the dynamic process guide. The review automation will work until unless the complete information will receive based the process guide lines. The second stage is Quoting, automation will release the quote based on the application enrollment health plan. The third stage is data entry based on the provided information, review and quoting the robotic automation will proceed with data entry and finally it will transmit the application in Humana app. |
| Responsibilities: | * Understood functional specifications of the Applications. * Developed database objects using MS SQL Server 2005/2008 (tables, views, and T-SQL stored procedures). * Deployment of application on servers * Implemented changes in the application as per client requirements. * Analysis of enhancement request and preparing Work Order  for the same. * Application Availability and Server Checks. * Prepared unit test documents with screenshots. * Provided second and third level support. Tickets (issues/ incidents/ service  requests) resolving as per SLA with client. * Proposed and developed workarounds for showstopper incidents. * Extended post-implementation, application maintenance and technical support to the client. * Worked on desktop application enhancement request. * Implemented permanent fix to reduce the incident count. * Development and deployment of new requirements in application. * Communicating with Client and 3rd Party vendors. * Successfully performed migration activities of .Net application for Lloyd’s Register (LR-Rail). |
| Role | Application Support, Enhancement and Maintenance |
| Team Size | 7 |

**Qualification Summary:**

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| Degree and Date | Institute | Major (Score) |
| B.E. Computer Science, Jun – 2013 | **Priyadarshini Institute of Engg & Tech. (Nagpur)** | **67%** |
| Diploma, Mar-2010 | **Mumbai Board** | **79%** |
| SSC, Mar-2007 | **Maharashtra State Board** | **NA (85%)** |